2018 Patient Safety Forum

Friday, March 2, 2018
Jacksonville, FL

An Educational and Networking Conference for:

Administrators  Nurse Executives  Physicians
Chief Quality Officers  Nurses  Policymakers
Compliance Professionals  Nurse Practitioners  Quality and Safety Professionals
Emergency Managers  Pharmacists  Risk Managers
Healthcare Professionals  Physician Assistants  Students

Register at: www.2018patientsafetyforum.eventbrite.com
Visit: https://www.ju.edu/qsen/events-presentations/index.php
#JUPSF2018
Dear Colleagues,

The 2018 Patient Safety Forum is a wonderful opportunity for interdisciplinary healthcare professionals to network and learn more about patient safety from internationally recognized experts with the aim of improving quality of care and health outcomes. The expertise provided by these renowned speakers will promote synergy and interprofessional collaboration to enhance quality and safety education and scholarship.

We invite you to join us for this exciting and timely conference. Extend your stay and enjoy the great activities in our Florida region for a recharge! We look forward to meeting you soon.

Teri Chenot, EdD, MS, MEd, MSN, RN, CCE
Co-Chair
Associate Professor
Keigwin School of Nursing
Co-Director, QSEN Institute Regional Center at Jacksonville University
Brooks Rehabilitation College of Healthcare Sciences
Jacksonville University

Robert Christopher, EdD, MSN, ARNP, NE-BC, CHTS-CP
Co-Chair
Assistant Professor
Keigwin School of Nursing
Department Chair, Health Informatics Program
Co-Director, QSEN Institute Regional Center at Jacksonville University
Brooks Rehabilitation College of Healthcare Sciences
Jacksonville University

Planning Committee:

Cheryl Bergman, Ph.D., ARNP, CEN
Associate Dean and Professor
Keigwin School of Nursing
Brooks Rehabilitation College of Healthcare Sciences
Jacksonville University

Elizabeth Bruno, MSN, RN
Executive Director – Education and Human Performance Improvement
Baptist Health

Steven A. Godwin, MD, FACEP
Professor
Chairman and Chief of Service
Department of Emergency Medicine
Assistant Dean, Simulation Education
University of Florida College of Medicine - Jacksonville
Learning Objectives:

- Summarize driving forces for the imperative to improve quality and safety of health care both nationally and internationally.
- Review the historical basis for the current opioid drug epidemic.
- Examine innovative solutions in the region such as the Project Save Lives, a $1.5 million, six-month pilot program designed to address the opioid epidemic and funded by the City of Jacksonville.
- Discuss IPEC competencies and the application of them to prepare practice-ready providers including nurses.
- Identify effective strategies to engage patients and families on a variety of patient safety issues.
- Describe two characteristics exhibited by organizations with a patient safety culture.
- Discuss the various functions, process, strategies, and roles in the emergency preparedness plan.
Accreditation:

- American College of Healthcare Executives (ACHE) 1.5 Face-to-Face Education credits.

- Baptist Health (FBN #50-3796 – CE Broker Tracking #20-631788) – approved for 6.5 contact hours for nurses (RN, ARNP, LPN, CNS).

- Baptist Health is accredited by the Florida Medical Association to provide continuing medical education for physicians. Baptist Health designates this educational activity for a maximum of six and one-half (6.5) AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Disclaimer: Views and conclusions expressed in this program are those of the presenter(s) and not necessarily those of the employees, administration or Medical Staff of Baptist Medical Center. All material presented in this program is provided for information only, and may not be construed as professional advice. Use of Baptist Medical Center’s facilities for this presentation does not imply endorsement of any product, service or opinion discussed.

Disclosure: All planners, activity directors and faculty participating in continuing medical education activities sponsored by Baptist Health are required to disclose to the audience whether they do or do not have any relevant financial relationships with any commercial interest that produces, markets, resells or distributes health care goods or services consumed by or used on patients that has a direct bearing on the subject matter of the CME activity in which they are involved.
2018 Patient Safety Forum Agenda

Friday, March 2, 2018

Jacksonville University – Davis College of Business, 1st Floor Conference Rooms

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30 a.m. – 8:00 a.m.</td>
<td>Registration, Breakfast Buffet, and Exhibits</td>
</tr>
<tr>
<td>8:00 a.m. – 8:15 a.m.</td>
<td>Welcome and Introductions</td>
</tr>
<tr>
<td>8:15 a.m. – 9:15 a.m.</td>
<td>Moving Forward in Patient Safety: A National and International Imperative</td>
</tr>
<tr>
<td></td>
<td>Gwen Sherwood, Ph.D., RN, FAAN, ANEF</td>
</tr>
<tr>
<td></td>
<td>Professor and Associate Dean for Global Initiatives, School of Nursing</td>
</tr>
<tr>
<td></td>
<td>University of North Carolina at Chapel Hill</td>
</tr>
<tr>
<td></td>
<td>Chapel Hill, NC</td>
</tr>
<tr>
<td>9:15 a.m. – 9:25 a.m.</td>
<td>Break – Refreshments and Exhibits</td>
</tr>
<tr>
<td>9:25 a.m. – 10:25 a.m.</td>
<td>The Opioid Epidemic in Northeast Florida – Innovative Solutions</td>
</tr>
<tr>
<td></td>
<td>Moderator: David Rice, MD</td>
</tr>
<tr>
<td></td>
<td>Vice President and Chief Quality Officer</td>
</tr>
<tr>
<td></td>
<td>Baptist Health</td>
</tr>
<tr>
<td></td>
<td>Jacksonville, FL</td>
</tr>
<tr>
<td></td>
<td>Panelist: Ashley Norse, MD, FACEP</td>
</tr>
<tr>
<td></td>
<td>Director of Operations</td>
</tr>
<tr>
<td></td>
<td>UF Health – Jacksonville Department of Emergency Medicine</td>
</tr>
<tr>
<td></td>
<td>Jacksonville, FL</td>
</tr>
<tr>
<td></td>
<td>Panelist: Raymond Pomm, MD</td>
</tr>
<tr>
<td></td>
<td>Vice President of Medical Services, River Region Human Services</td>
</tr>
<tr>
<td></td>
<td>Medical Director, Gateway Community Services</td>
</tr>
<tr>
<td></td>
<td>Courtesy Associate Professor, Department of Psychiatry, University of Florida College of Medicine - Jacksonville</td>
</tr>
<tr>
<td></td>
<td>Jacksonville, FL</td>
</tr>
<tr>
<td></td>
<td>Panelist: Michael Sorna, MD, MSA, MRO</td>
</tr>
<tr>
<td></td>
<td>Chief, Medication Assisted Treatments for Substance Use Disorders</td>
</tr>
<tr>
<td></td>
<td>North Florida/South Georgia Department of Veteran Affairs</td>
</tr>
<tr>
<td></td>
<td>Jacksonville, FL</td>
</tr>
<tr>
<td>10:25 a.m. – 10:35 a.m.</td>
<td>Break – Refreshments and Exhibits</td>
</tr>
</tbody>
</table>
10:35 a.m. – 11:35 a.m. **Interprofessional Simulation to Develop “Practice-Ready” Practitioners**
Carol Fowler Durham, EdD, RN, ANEF, FAAN
Professor and Director, Education-Innovation-Simulation Learning Environment, School of Nursing
University of North Carolina at Chapel Hill
Chapel Hill, NC

11:35 a.m. – 12:35 p.m. **Lunch and Learn** – Enjoy casual discussions while networking with other attendees during your lunch break in the DCOB Conference rooms.

**Optional:**

- **Exhibits**
- **Simulation Training and Applied Research (STAR) Tours** - departing every 10 minutes from the Forum registration table.
- **11:50 a.m. – 12:20 p.m. – Exercise is Medicine (Recharge!) session** in DCOB – Room 114 (Bring your lunch).
  Heather Hausenblas, Ph.D.
  Professor, Department of Kinesiology
  Associate Dean, School of Applied Health Sciences
  Brooks Rehabilitation College of Healthcare Sciences
  Jacksonville University
  Carena S. Winters, PhD, MPH, FACSM, ACSM-CEP, EIM Level III
  Associate Professor, Department of Kinesiology
  Brooks Rehabilitation College of Healthcare Sciences
  Jacksonville University

12:35 p.m. – 12:50 p.m. **2018 Robert Wears Patient Safety Award**
**Presenter:** Steven A. Godwin, MD, FACEP
Professor
Chairman and Chief of Service
Department of Emergency Medicine
Assistant Dean, Simulation Education
University of Florida College of Medicine - Jacksonville

**Award Recipient:** TBA

12:50 p.m. – 1:50 p.m. **The Lewis Blackmon Story: A Mother’s Journey in Patient Safety**
Helen Haskell, MA
Founder and President – Mothers Against Medical Errors, Columbia, SC
President – Consumers Advancing Patient Safety, Chicago, IL
1:50 p.m. – 2:00 p.m.  
*Break – Exhibits*

2:00 p.m. – 3:00 p.m.  
*Improving Patient Safety in an Academic Medical Center*  
Kelly Gray-Eurom, MD, MMM, FACEP  
Chief Quality Officer  
UF Health Jacksonville  
Assistant Dean of Quality and Safety  
University of Florida College of Medicine - Jacksonville  
Jacksonville, FL

Susan Hendrickson, RN, CPHQ, FACHE, FNAHQ  
Division Director – Quality/Patient Safety  
Patient Safety Officer  
UF Health Jacksonville  
Jacksonville, FL

3:00 p.m. – 3:10 p.m.  
*Break – Refreshments and Exhibits*

3:10 p.m. – 4:40 p.m.  
*Ensuring Your Community’s Emergency Preparedness*  
**Moderator:** Captain James Schaudel  
Health and Medical Coordinator  
City of Jacksonville – Emergency Preparedness Division  
Jacksonville, FL

**Panelist:** Captain David Collins  
Commanding Officer  
Naval Hospital Jacksonville  
Jacksonville, FL

**Panelist:** Captain William Todd, DO, MBA  
Executive Officer  
Naval Hospital Jacksonville  
Jacksonville, FL

**Panelist:** Wes Marsh, Jr. MBA, CCHW, FPBM-HC, CHEP, NHDP-BC  
System Emergency Management Coordinator  
Brooks Rehabilitation  
Jacksonville, FL

**Panelist:** Lee Newsome, CEM, MEP, CHS-V  
HICS National Advisory Committee  
CEO/Training and Exercise Manager  
EREC, Inc.  
Ocala, FL

4:40 p.m. – 4:45 p.m.  
*Wrap-up, Evaluations/Certificates, Adjourn*
2018 Patient Safety Forum
Friday, March 2, 2018

Registration Fee: $30.00 (General Admission); $15.00 (Student, Medical Resident, Fellow, Clinical Intern) – includes breakfast, lunch, and refreshments.

_All attendees of the 2018 Patient Safety Forum will receive access to course materials online._

**Registration, Payment, Confirmation, and Refund Policy:**
Registration for the 2018 Patient Safety Forum can be made at www.2018patientsafetyforum.eventbrite.com. Be sure to include an e-mail address that you check frequently. Your e-mail address is used for important information regarding the Forum. There are no refunds including for “no shows.”

**Conference Location:**
Jacksonville University
Davis College of Business – 1st floor conference rooms
2800 University Blvd. No.
Jacksonville, FL 32211
[https://www.ju.edu/about/mapsanddirections/index.php](https://www.ju.edu/about/mapsanddirections/index.php)

**Airport:**

**Hotels:**
Homewood Suites – St. John’s Town Center:

Sawgrass Marriott Golf Resort and Spa:

**Local Activities:**
**Beach-goers:** Atlantic, Neptune, Jacksonville, and Ponte Vedra Beaches

**Golfers:** Top Golf: [https://topgolf.com/us/jacksonville/](https://topgolf.com/us/jacksonville/)

TPC Sawgrass: [https://tpc.com/sawgrass/](https://tpc.com/sawgrass/)

**Runners:** Extend your stay and take on the Hart Bridge on March 10, 2018 at the USA 15K Championship – Gate River Run: [http://www.1stplacesports.com/grr_index.html](http://www.1stplacesports.com/grr_index.html)

**Shoppers:** St. John’s Town Center - [http://www.simon.com/mall/st-johns-town-center](http://www.simon.com/mall/st-johns-town-center)

**Sightseers:** Amelia Island, Orlando, St. Augustine, and Savannah, GA
[http://www.florida-tourism.net/northeast-florida/northeast-florida.htm](http://www.florida-tourism.net/northeast-florida/northeast-florida.htm)
About the QSEN Institute Regional Center at Jacksonville University

The QSEN Institute Regional Center at Jacksonville University addresses the challenge of building nurses and other healthcare professionals’ knowledge, skills and attitudes necessary to continuously improve the quality and safety of the healthcare systems in which they work.

The goal of the QSEN Institute is to create an international network of nurses and other healthcare professionals who contribute to quality and safety educational resources and scholarship. Therefore, the aim of our center is to promote synergy to foster quality and safety education and scholarship at the regional level.

Thank You to Our Sponsors
The QSEN Institute Regional Center at Jacksonville University offers sincere thanks to our sponsors for their commitment to patient safety and healthcare improvement.

Bronze
Additional Sponsors:
ACHE – North Florida Chapter
An Independent Chapter of

Exhibitors and Sponsors:
Baptist Health
Duval County Medical Society
Florida Nurses Association
Jacksonville University – Admissions Department
Jacksonville University – Keigwin School of Nursing
Recharge! Jacksonville University - Brooks Rehabilitation College of Healthcare Sciences
Shadow Health
UF Health – Jacksonville and the University of Florida College of Medicine – Jacksonville
Jacksonville Area Nurses in Education (JANIE)

Northeast Florida Association for Healthcare Quality (NFAHQ)

Recognition:
Jacksonville University, Keigwin School of Nursing, School of Applied Health Sciences, Brooks Rehabilitation College of Healthcare Sciences, Faculty and Staff, and the Student Nurse Association/Ambassadors.